

A&D/TBI – Waiver Services Supplemental – Pest Control Service

The waiver includes adult day services, attendant care, case management, homemaker, residential based habilitation, respite care, structured day program, supported employment, behavior management/behavior program and counseling, environmental modifications, healthcare coordination, occupational therapy, personal emergency response system, physical therapy, specialized medical equipment and supplies, speech-language therapy and transportation. These are waiver services options that can be provided and will be services that people are receiving. Not everyone will be receiving the same services, however. Some will receive Physical Therapy or Transportation or Attendant Care, or some other service that reflects their needs.

The **Person Centered Compliance Tool** will be supplemented with the following tool depending on what waiver service the person is currently receiving. A review of the CCB/POC will determine what services the person has. The reviewer will determine by reviewing the CCB/POC and talking with the Case Manager the exact services the person has. By so doing, the Reviewer will take the appropriate supplemental Provider Review Tool to complete the Review. The following is an example of that supplemental Provider Review Tool for a person who is receiving: **Pest Control**.

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<p>Waiver Services: Pest Control Waiver Assurances</p> <p>Recommended Probes</p>		<p style="text-align: center;">Discovery Mechanisms</p> <p>Discovery mechanisms are not meant to be inclusive. They are meant to be suggestions to gather information for the Reviewer. Guidelines are intended to help the Reviewer to make decisions about the presence or absence of the Indicators. The Discovery mechanisms listed here in no way imply they are meant to be directives for completion, or a requirement to be answered in every instance.</p>		
<p>Pest Control: Desired Outcome: <i>Pest Control services are designed to prevent, suppress, or eradicate anything that competes with humans for food and water, injures humans, spreads disease to humans and/or annoys humans and is causing or is expected to cause more harm than is reasonable to accept. Services to control pests are services that prevent, suppress, or eradicate pest infestation.</i></p>		<p>Spending Time With People</p> <p>(Initially during the conversation with the person using the Personal Outcome Measures®, then throughout the Review process.)</p> <p>Examples only: specific situations may change observations.</p>	<p>Conversations With People</p> <p>Selected Examples only: specific situations may change conversations with people.</p>	<p>Review of Documents</p> <p>Examples only: specific situations may change documents needing review.</p>
<p>Pest Control Services Needed Service Standards</p>	<p>PC I.A.1 The person receives those services with the expenditures reimbursed through the local Area Agency on Aging (AAA).</p> <p>1. When pest control services are provided, has the Case Manager determined that pest control services are needed?</p> <p>2. Have pest control services been added to the person's POC/CCB?</p>	<p>Observe the person's environment for any evidence of pests (such as roaches, mosquitoes and fleas; insect-like organisms, such as mites and ticks; and vertebrates, such as rats and mice).</p>	<p>Ask the person if they have seen any pests or evidence of pests.</p> <p>Ask the person if they have talked with the Case Manager about the presence of pests.</p> <p>Ask the Case</p>	<p>Review any documentation relative to payment for pest control services.</p> <p>Review the POC/CCB to determine if pest control services are delivered as approved.</p>

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	<p>3. Has the Case Manager responded to the person if the person has informed the Case Manager that pests are present?</p> <p>4. Has the pest control service suppressed or eradicated pest infestation?</p>		<p>Manager if they have been approached by the person regarding any pests being in the house.</p>	
<p>Documentation Standards</p>	<p>PC I.B.1 The effectiveness of the pest control services will be documented.</p> <p>1. Have receipts of specific pest control service been kept?</p> <p>2. Do the pest control service receipts document the date of service and the cost of the service?</p> <p>3. Is there a method of documentation that indicates the cumulative cost of the pest control services to ensure it does not exceed the annual cap of \$600.00?</p>		<p>Ask the person if they continue to see evidence of pests after the home has been treated.</p>	<p>Check any documentation regarding completion of pest control operations.</p> <p>Review any contracts from pest control providers for the terms of the contract.</p> <p>Review any documentation that has final payments for pest control services to determine how close to the cap the services have reached.</p>